



**Monroe County Water Authority**  
**475 Norris Drive**  
**Rochester, NY 14610**

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## **Water Main Flushing**

### **Town of Webster** **West of Hard Road, North of Route 104**

The Monroe County Water Authority will be flushing water mains in the Town of Webster, west of Hard Road and north of Route 104, during the next several weeks (December 12 – January 25). The flushing will start at approximately 7:30 am each day and end at approximately 4:30 pm.

Water in our distribution system meets all water quality standards and is monitored on a continuous basis. However, some older water mains can rust. This rust, as well as fine silt particles, can settle out of water in the system. Under certain situations the rust and particles can be stirred up resulting in discolored water. Additionally air in the water can cause cloudiness.

Flushing removes these particles, reducing the likelihood of discolored water. During flushing, you may experience discolored or cloudy water. Although harmless, and safe to use, this water may be unaesthetically pleasing and may discolor laundry. To avoid any inconveniences, check your water's clarity before using it. In the event it is discolored, we recommend you run cold water\* for 15 to 30 minutes from one faucet.

Pressure fluctuations may also occur during the water main flushing.

If you have any questions, please contact our Customer Service department at 442-7200 from 8:00 am to 4:30 pm weekdays and our dispatch office at 442-2009 at all other times.

*\*By not running hot water initially, you will keep the discolored water out of the hot water tank*

