

OPERATING STATISTICS 2008-2017
(unaudited)

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
TOTAL WATER OUTPUT (Million Gallons)										
Lake Ontario Production	18,846	17,931	17,816	18,844	17,991	17,090	17,811	18,063	18,483	16,552
Miscellaneous Purchases & Production ⁽¹⁾	122	148	163	159	161	151	165	144	156	155
ACTIVE CUSTOMERS										
Retail	170,679	171,387	172,470	173,134	173,554	180,238	181,677	182,394	183,651	184,718
Wholesale	17,687	19,296	19,385	20,404	20,588	21,928	17,603	18,125	18,608	18,570
Total	188,366	190,683	191,855	193,538	194,142	202,166	199,280	200,519	202,259	203,290
WATER SALES (Million Gallons)										
Residential & Commercial	13,244	12,804	12,798	13,136	13,453	12,871	12,733	12,686	13,729	12,466
Large Commercial & Industrial	2,640	2,525	2,550	2,545	2,531	2,535	2,495	2,382	2,588	2,505
Wholesale	1,714	1,737	1,771	1,816	1,849	1,389	1,338	1,375	1,512	1,461
Total	17,598	17,066	17,119	17,497	17,833	16,795	16,566	16,443	17,829	16,432
WATER PURCHASES (Net Exchange)	2,447	2,891	2,911	2,531	3,517	3,279	2,718	2,361	2,983	3,537
REVENUES (000's omitted)										
Residential & Commercial	\$41,080	\$40,153	\$39,945	\$41,689	\$44,375	\$45,018	\$47,300	\$48,987	\$53,741	\$52,189
Large Commercial & Industrial	5,117	4,919	4,968	5,164	5,184	5,242	5,439	5,308	5,901	5,865
Wholesale	3,147	3,175	3,239	3,482	3,554	2,661	2,646	2,829	3,205	3,245
Total Metered	49,344	48,247	48,152	50,335	53,113	52,921	55,385	57,124	62,847	61,299
Fire Service	630	643	636	664	793	982	1,225	1,250	1,275	1,299
Interest Earnings	1,485	432	253	548	192	147	115	98	145	193
Federal Int. Subsidy Series 2010B Taxable Build America Bonds				2,059	2,003	1,855	1,859	1,852	1,865	1,876
Other	3,158	3,286	3,244	3,272	3,426	3,389	3,391	3,608	3,608	2,773
Total	\$54,617	\$52,608	\$52,285	\$56,878	\$59,527	\$59,294	\$61,975	\$63,932	\$69,740	\$67,440
OPERATING EXPENSE (000's omitted)										
Production/Transmission ⁽²⁾	\$12,416	\$11,012	\$12,459	\$12,695	\$13,685	\$14,713	\$12,904	\$12,282	\$13,102	\$12,673
Engineering	2,265	2,427	2,620	2,761	2,407	2,852	3,373	3,554	3,709	3,448
Facilities, Fleet & Operations	11,195	10,771	11,122	11,509	11,716	11,201	12,975	12,933	11,671	12,831
Finance & Business Services	6,445	7,597	8,030	8,964	5,258	5,836	6,013	6,036	6,136	6,494
Administration	668	692	679	756	4,909	4,640	6,865	8,217	8,629	7,437
Total	\$32,989	\$32,499	\$34,910	\$36,685	\$37,975	\$39,242	\$42,130	\$43,022	\$43,247	\$42,883
NET REVENUE	\$21,628	\$20,109	\$17,375	\$20,193	\$21,552	\$20,052	\$19,845	\$20,910	\$26,493	\$24,557
CASH CAPITAL PROGRAM	\$15,082	\$9,503	\$6,914	\$5,835	\$12,452	\$4,633	\$9,364	\$16,443	\$18,878	\$14,662
CAPITAL LEASE PAYMENTS	\$1,584	\$1,493	\$1,436	\$1,421	\$1,376	\$1,303	\$1,231	\$641	\$620	\$586
WATER REVENUE DEBT SERVICE	\$4,303	\$4,310	\$4,319	\$8,193	\$7,991	\$10,020	\$10,568	\$10,619	\$10,837	\$10,863
COVERAGE EXCLUDING OBLIGATIONS ON LEASE FACILITIES ⁽³⁾	5.03	4.67	4.02	2.46	2.70	2.00	1.88	1.97	2.44	2.26

Explanatory Notes

⁽¹⁾Miscellaneous Purchases and Production includes water purchases from Erie County and Town of Ontario, and production at the Corfu plant.

⁽²⁾Includes Upland Improvements/City Contract-Capital.

⁽³⁾Coverage calculation revised retroactively to include Interest Earnings and Federal Subsidy in net revenue.